



SPL 'Sud Vendée Littoral Tourisme'

Bâtiment intercommunal - Rond-Point La Delphine - 4 route de Luçon
F-85580 SAINT-MICHEL-EN-L'HERM

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Titres des 7 annexes :

Standard information form

- for online sales of a tourist 'package' (form 1A)
- for in person sales of a 'package' (form 1B)
- for telephone sales of a 'package' (form 1B modified)
- for sales in person or via the telephone, of a travel service not including transport on a regular service, or rental of holiday accommodation, or other services provided by 'Sud Vendée Littoral Tourisme' (form 1D and 2C)
- when 'Sud Vendée Littoral Tourism' (SVLT) sells services produced by itself, or transport on a regular line, or rental of holiday accommodation online (form 2B)
- for contracts concluded, in person with the client, for services produced by SVLT, or for transport on a regular line, or for rental of holiday accommodation (form 2C)
- when 'Sud Vendée Littoral Tourisme' (SVLT) sells a travel service produced by itself, or a ticket on a regular line or rental of holiday accommodation online (or offers for sale online), and the Client then buys, within the following 24 hours, an additional service from another service provider, introduced by SVLT (form 2E)

Pour (1A) (1B) (1B adapté)

The combination of travel services offered to you is a 'package' within the meaning of (EU) Directive 2015/2302 and Article L.211-2 II of the French Code of Tourism.

You will therefore benefit from all the rights granted by the European Union applicable to packages, as transferred into the French Code of Tourism. Sud Vendée Littoral Tourisme will be fully responsible for the proper execution of the package as a whole. In addition, as required by law, Sud Vendée Littoral Tourisme has protection to reimburse your payments and, if transport is included in the package, to ensure your repatriation in the event that it becomes insolvent.

Pour (1D + 2C)

If you buy this travel service, you will benefit from the rights granted by the French Code of Tourism. Sud Vendée Littoral Tourisme will be fully responsible for the proper execution of the travel service. In addition, as required by law, Sud Vendée Littoral Tourisme has protection to reimburse your payments in the event that it becomes insolvent.

Pour (2B) (2C)

If, after having chosen a travel service that is:

- a service produced by 'Sud Vendée Littoral Tourisme',
- transport on a regular line,
- rental of holiday accommodation,

... and having paid for it, you book additional travel services for your travel or holiday through our company (**Sud Vendée Littoral Tourisme**), you will NOT benefit from the rights applicable to packages under the (EU) Directive 2015/2302 and Article L.211-2 of the French Code of Tourism.

Pour (2E)

If you book additional travel services for your travel or holiday via links on the third party partner websites... you will NOT benefit from the rights applicable to packages under (EU) Directive 2015/2302 and Article L.211-2 of the French Code of Tourism Furthermore, **Sud Vendée Littoral Tourisme** will not be responsible for the proper performance of these additional travel services. In the event of a problem, please contact the relevant service provider.

Pour (1A) (1B) (1B adapté fin de texte)

Essential rights under (EU) Directive 2015/2302 transferred into the French Code of Tourism:

- Travellers will receive all essential information on the package before concluding the package travel contract.
- The organiser and the supplier are responsible for the proper performance of all the travel services included in the contract.
- Travellers are given an emergency telephone number or contact details allowing them to reach the organiser or the supplier.
- Travellers can transfer their package to another person, subject to reasonable notice and possibly subject to paying additional costs.
- The package price can only be increased if specific costs increase (for example, fuel prices) and if this possibility is expressly provided for in the contract, and in any case cannot be modified fewer than twenty days before the start of the package. If the price increase exceeds 8% of the package price, the traveller can terminate the contract. If the organiser reserves the right to increase the price, the traveller is entitled to a price reduction in the event of a reduction in the corresponding costs.
- Travellers can terminate the contract without paying a cancellation fee and be fully reimbursed for payments made if one of the essential elements of the package, other than the price, undergoes a significant change. If, before the start of the package, the supplier responsible for the package cancels it, travellers have the right to obtain reimbursement and compensation, if applicable.
- Travellers can terminate the contract without paying a cancellation fee before the start of the package in exceptional circumstances, for example if there are serious security concerns at the place of destination which are likely to affect the package.
- In addition, travellers may, at any time before the start of the package, terminate the contract by paying appropriate and justifiable cancellation fees.
- If, after the start of the package, important elements of it cannot be provided as planned, other appropriate services must be offered to travellers, at no additional cost. Travellers can terminate the contract without paying a cancellation fee when the services are not performed in accordance with the contract, which severely disrupts the execution of the package and the organiser does not provide a solution.
- Travellers are also entitled to a price reduction and/or compensation in the event of non-performance or poor performance of the travel services.
- The organiser or the supplier must provide assistance if the traveller is in difficulty.
- If the organiser or the supplier becomes insolvent, the amounts paid will be refunded. If the organiser or the supplier becomes insolvent after the start of the package and if transport is included in the package, the repatriation of travellers is guaranteed. Sud Vendée Littoral Tourisme has taken out insolvency protection from the APST [the body responsible for insolvency protection, such as a guarantee fund or an insurance company]. Travellers can contact this body directly (APST - tel.: +33 (0)1 44 09 25 35 - fax: +33 (0)1 44 09 88 00 – email info@apst.travel – 15 avenue Carnot – F-75017 PARIS) if they are refused services due to Sud Vendée Littoral Tourisme’s insolvency.

The (EU) Directive 2015/2302 can be viewed at (<https://eur-lex.europa.eu/legal-content/FR/TXT/?uri=CELEX:32015L2302>), and transferred into national law at: https://www.legifrance.gouv.fr/affichCodeArticle.do;jsessionid=B6B56671A51841699A8FB7B4B5EB08A2.tplgfr21s_1?idArticle=LEGIARTI000036242695&cidTexte=LEGITEXT000006074073&categorieLien=id&dateTexte=20180701

Pour (1B adapté début de texte)

Essential rights within (EU) Directive 2015/2302 transferred into the French Code of Tourism:

Travellers will receive all essential information on the package before concluding the package travel contract, including:

- 1. The main characteristics of the travel services: a) The destination(s), the itinerary, with the dates and, when accommodation is included, the number of nights; b) The means, characteristics and categories of transport, places, dates and times of departure and return, duration and location of stopovers and connections. When the exact time is not yet fixed, the organiser or supplier informs the traveller of the approximate time of departure and return; c) The location, main characteristics and, where applicable, the tourist category of accommodation within the rules of the country of destination; d) Meals provided; e) The visits, excursions or other services included in the total price agreed for the contract; f) When it is not apparent from the context, whether any travel services will be provided to the traveller as a member of a group and, if so, where possible, the approximate size of the group; g) When other tourist services provided to the traveller are based on effective verbal communication, the language in which these services will be provided; h) Information on whether the travel or holiday is generally suitable for people with reduced mobility and, at the request of the traveller, precise information on the suitability of the holiday or travel to the needs of the traveller;*
- 2. The business name and geographical address of the organiser and the provider, as well as their telephone number and, if applicable, email address;*
- 3. The total price including taxes and, if applicable, all fees, royalties or other additional costs, or, where these cannot be reasonably calculated before the contract is signed, an indication of the type of additional costs that may still be payable by the traveller;*
- 4. The payment terms, including the amount or percentage of the price to be paid as deposit and the schedule for the payment of the balance, or the financial guarantees to be paid or to be provided by the traveller;*
- 5. The minimum number of people required to complete the travel or holiday and the deadline mentioned in III of Article L. 211-14 preceding the start of the travel or holiday for a possible cancellation of the contract in case this number is not reached;*
- 6. General information concerning the conditions applicable to passports and visas, including the approximate duration of obtaining visas, as well as information on health requirements, of the destination country;*
- 7. A statement that the traveller may cancel the contract at any time before the start of the travel or holiday, subject to the payment of appropriate cancellation fees or, where applicable, standard cancellation fees claimed by the organiser or provider, in accordance with I of Article L. 211-14;*
- 8. Information on compulsory or optional insurance covering the costs of cancelling the contract by the traveller or on the cost of assistance, covering repatriation, in case of accident, illness or death.*

Pour (1D + C)

Reminder of the essential rights provided for by the French Code of tourism:

- * Travellers will receive all essential information on the travel service before concluding the travel contract.
- * The service provider and organiser are responsible for the proper performance of the travel service.

The price of the travel service cannot be increased

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Equally, if after having chosen this travel service and having paid for it, you book additional travel services for your travel or holiday through our company **Sud Vendée Littoral Tourisme**, you will NOT benefit from the rights applicable to packages under the (EU) Directive 2015/2302 and Article L.211-2 of the French Code of Tourism.

However, if you book additional travel services during the same visit or from the same contact with our company **Sud Vendée Littoral Tourisme**, the travel services will be part of a linked travel service. In this case,

Sud Vendée Littoral Tourisme has protection, as required by European Union law, in order to reimburse the sums which you have paid to it for services which have not been performed due to his insolvency.

Finally, we remind you that **Sud Vendée Littoral Tourisme** has taken out insolvency protection with the APST. Travellers can contact this body directly (APST - tel.: +33 (0)1 44 09 25 35 - fax: +33 (0)1 44 09 88 00 – email info@apst.travel – 15 avenue Carnot – F-75017 PARIS) if they are refused travel services due to **Sud Vendée Littoral Tourisme's** insolvency. Please note: this insolvency protection does not apply to contracts with parties other than the **Sud Vendée Littoral Tourisme** which can be enforced despite the **Sud Vendée Littoral Tourisme's** insolvency.

The (EU) Directive 2015/2302 can be viewed at, and transferred into national law at: ...

Pour (2B)

However , if you book additional travel services at the same time on our website (www.sudvendeeelittoral.com or www.maisondumaitrededigues.fr)...

For more information regarding insolvency protection:

- **Sud Vendée Littoral Tourisme** has taken out insolvency protection with the APST. Travellers can contact this body directly (APST(tel.: +33 (0)1 44 09 25 35 - fax: +33 (0)1 44 09 88 00 – email info@apst.travel – 15 avenue Carnot – F-75017 PARIS) if they are refused services due to **Sud Vendée Littoral Tourisme's** insolvency. Please note: this insolvency protection does not apply to contracts with parties other than the **Sud Vendée Littoral Tourisme** which can be enforced despite the **Sud Vendée Littoral Tourisme's** insolvency.
- (EU) Directive 2015/2302 transferred into national....

Pour (2C)

Pour (2E)

However, if you book additional travel services via the link(s) mentioned above within 24 hours after having received confirmation of the reservation with **Sud Vendée Littoral Tourisme**, these services will be part of a linked travel service. In this case, **Sud Vendée Littoral Tourisme** has protection, as required by European Union law, in order to reimburse the sums which you have paid to it for services which have not been performed due to his insolvency. Please note that there is no provision for reimbursement in the event of the insolvency of the additional service provider concerned.

Sud Vendée Littoral Tourisme (DMO - Local tourist body) - Registration number: IM 085160004
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